

Terms of Use

Last Updated: April 26, 2026

1. Welcome to HiveeIQ

Welcome to HiveeIQ. The HiveeIQ web and mobile applications (collectively, the "App" or "Service") are operated by HiveeIQ ("we," "us," or "our").

Please read these Terms of Use carefully. By downloading, accessing, or using the HiveeIQ App, you agree to be bound by these Terms of Use. If you do not agree to these terms, you may not use the App. If you are under eighteen (18) years of age, you must have a parent or legal guardian read and agree to these terms on your behalf. The App is meant for users 13 years old or older. If you are under 13 years old you cannot use the App.

2. Use of the Service

- **a) Personal Use:** The App is provided solely for your personal, non-commercial use.
- **b) Intellectual Property:** All content available on the App, including game play, quizzes, artwork, and software, is copyrighted and is the property of HiveeIQ or its licensors. You are granted a limited, non-exclusive, non-transferable license to use the App during the length of your subscription.
- **c) Modifications to Service:** HiveeIQ reserves the right, at any time, to modify, update, or temporarily suspend the Service without notice. We shall not be liable to you or any third party for any modification or suspension of the Service.
- **d) Virtual Items:** Any points, coins, or virtual achievements earned within the App have no real-world monetary value and cannot be sold, traded, or transferred outside of the App.
- **e) Question Content:** Question content and quiz structures are provided as a service with a license limited to the length of your subscription. All quiz questions and other textual content are the intellectual property of HiveeIQ.
- **f) Content Ownership:** You must own the copyright to any content you upload; you should not include any personally identifiable information in content uploaded to the service.
- **g) Prohibited Countries:** You may not use the service if you are accessing it from any country whose privacy laws prohibit your usage or our data processing practices.
- **h) Competitive Information Gathering:** You will not utilize the site for gathering of competitive information or in any way that would harm our business model.

3. App Store Specific Terms (Apple & Google)

If you download the App from the Apple App Store or Google Play Store, the following additional terms apply:

- **a) Acknowledgment:** You and HiveeIQ acknowledge that these Terms of Use are concluded between you and HiveeIQ only, and not with Apple Inc. ("Apple") or Google LLC ("Google"). HiveeIQ, not Apple or Google, is solely responsible for the App and its content.
- **b) Scope of License:** The license granted to you for the App is a non-transferable license to use the App on any Apple-branded or Android-branded products that you own or control, as permitted by the Usage Rules set forth in the respective App Store Terms of Service.
- **c) Maintenance and Support:** HiveeIQ is solely responsible for providing any maintenance and support services with respect to the App. You acknowledge that Apple and Google have no obligation whatsoever to furnish any maintenance and support services with respect to the App.
- **d) Warranty:** HiveeIQ is solely responsible for any product warranties, whether express or implied by law. In the event of any failure of the App to conform to any applicable warranty, you may notify Apple or Google, and they may refund the purchase price for the App to you. To the maximum extent permitted by applicable law, Apple and Google will have no other warranty obligation whatsoever with respect to the App.
- **e) Product Claims:** You acknowledge that HiveeIQ, not Apple or Google, is responsible for addressing any claims relating to the App or your possession and/or use of the App, including, but not limited to: (i) product liability claims; (ii) any claim that the App fails to conform to any applicable legal or regulatory requirement; and (iii) claims arising under consumer protection or similar legislation.
- **f) Intellectual Property Rights:** In the event of any third-party claim that the App or your possession and use of the App infringes that third party's intellectual property rights, HiveeIQ, not Apple or Google, will be solely responsible for the investigation, defense, settlement, and discharge of any such intellectual property infringement claim.
- **g) Legal Compliance:** You represent and warrant that (i) you are not located in a country that is subject to a U.S. Government embargo, or that has been designated by the U.S. Government as a "terrorist supporting" country; and (ii) you are not listed on any U.S. Government list of prohibited or restricted parties.
- **h) Third-Party Beneficiary:** You and HiveeIQ acknowledge and agree that Apple, and Apple's subsidiaries, are third-party beneficiaries of these Terms of Use, and that, upon your acceptance of these Terms, Apple will have the right (and will be deemed to have accepted the right) to enforce these Terms against you as a third-party beneficiary thereof.

4. Your Account

- **a) Account Creation:** You will be required to create an account to use certain features of the App. You agree that all information you provide, including authentication via Google or Apple, is truthful and accurate.
- **b) Account Security:** You are responsible for maintaining the confidentiality of your login credentials. You must not share your sign-in information with anyone else.
- **c) Termination:** We reserve the right to terminate or suspend your account immediately, without prior notice or liability, for any reason whatsoever, including without limitation if you breach these Terms of Use.

5. Rules of Conduct and User Content

When using the App, you agree that you will not:

- a) Use abusive language, harass, threaten, or otherwise harm any other person.
- b) Attempt to exploit, hack, or reverse-engineer the App or its servers.
- c) Share your personal contact information (phone number, street address) publicly within the App, or ask for personally identifiable information from other users.
- d) Upload any content that is defamatory, offensive, or intended to cause emotional harm.
- e) Upload any copyrighted materials that you do not own the rights to.

6. Privacy Policy

Your privacy is important to us. Our Privacy Policy is incorporated into these Terms of Use by reference. Please review the Privacy Policy to understand how we collect, use, and protect your personal information, including your right to delete your account and data.

7. Disclaimers and Limitation of Liability

SUBJECT TO APPLICABLE LAW, THE APP AND ALL CONTENT ARE PROVIDED "AS IS" AND WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED. WE DO NOT WARRANT THAT THE APP WILL BE ERROR-FREE, UNINTERRUPTED, OR FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS. YOU ASSUME THE ENTIRE COST OF ALL NECESSARY SERVICING, REPAIR, OR CORRECTION.

IN NO EVENT SHALL HIVEEIQ BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH YOUR USE OF THE APP.

IF THERE IS A PAID VERSION OF THE APP, THE MAXIMUM LIABILITY WILL BE THE AMOUNT PAID FOR THE APP TO HIVEEIQ BY THE USER FOR THE SUBSCRIPTION, FOR THE PRECEDING 6 MONTHS. THIS DOES NOT INCLUDE ANY PASS-THROUGH COSTS FOR PURCHASE OF REWARDS THAT HAVE BEEN DELIVERED TO THE USER.

8. Updates to the Terms of Use

HiveeIQ may update these Terms of Use from time to time. We will notify you of any material changes by posting the new Terms of Use within the App. Your continued use of the App after such modifications constitutes your acknowledgment and acceptance of the modified Terms.

9. Contact Us

If you have any questions or concerns about these Terms of Use, please contact us at:

Email: support@hiveeq.com